



infobip

Why Infobip

Infobip is a **global leader in omnichannel engagement**, powering a broad range of communication channels as well as technology advanced authentication and security solutions, over one, single-interface, scalable and easy to use cloud-based communications platform.

ONE PLATFORM. ALL CHANNELS. FOR DEVELOPERS AND BUSINESS USERS ALIKE.

Customer engagement

BROADCAST

FLOW

PEOPLE

ANALYZE

ANONYMIZE

MOBILE IDENTITY

Programmable communications



SMS



Web RTC



Voice



Email



Mobile App Messaging



RCS



Chat Apps:



Libraries: Python / Java / C# / .NET

Integrations: Salesforce / Microsoft Flow / Microsoft Dynamics CRM / Oracle Eloqua / Zoho / JIRA / ...

Connectivity



MNOs



Chat Apps



Google Cloud
Apple Cloud

We help our clients and partners to **overcome the complexity** of consumer communications, **grow their business** and **enhance customer experience** – all in a fast, secure and reliable way.

The Infobip Advantage

GLOBAL REACH AND LOCAL PRESENCE

- ✔ 600+ direct-to-carrier connections
- ✔ Connect with over 7 billion people and things
- ✔ Strong enterprise client base
- ✔ 60+ offices on 6 continents

Our local presence enables us to react faster and have everyday interactions with our customers, providing solutions in-line with their needs, local requirements and based on proven global best-practices.

SCALABLE, FAST AND FLEXIBLE SOLUTIONS

- ✔ Best-in-class delivery rates
- ✔ High speed and reliability
- ✔ Low latency
- ✔ In-house developed platform

Our solutions are created to adapt to the constantly changing market and communication trends at speeds and levels of precision and personalization that only an in-house solution can offer.

REMARKABLE CUSTOMER EXPERIENCE

- ✔ Technical expertise
- ✔ Solutions consultancy
- ✔ Customer success management
- ✔ 24/7 support and network monitoring

We will help you to get up and running in no time, whether it's assisting with integrations, messaging best practices or solutions consultancy.



BEST MESSAGING API
BEST MESSAGING INNOVATION-CARRIER SOLUTION
BEST ANTI-FRAUD INNOVATION
BEST SMS/A2P PROVIDER FOR THE EMEA REGION



BEST RATED A2P
SMS PROVIDER
2017, 2018
RATED TIER 1 SMS
FIREWALL VENDOR
IN 2017, 2018



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